



CAUTION

Homeowners Please Read This First:

Member Contractor/Installers agree to comply with the following requirements as a condition of maintaining their membership in the Cedar Shake and Shingle Bureau ("CSSB"):

- ✓ Adhere to all CSSB bylaws, policies, guidelines, rules, and regulations, as may be amended from time to time;
- ✓ Follow CSSB installation guidelines unless superseded by local building code (pay special attention to correct fasteners, keyway spacing, underlayment/membrane usage and product exposure);
- ✓ Ensure that all crew members, including all subcontractors, always use top quality workmanship techniques, are properly trained, and follow proper product quality control principles and practices;
- ✓ Ensure that all crew members, including subcontractors, always follow applicable safety regulations for the area;
- ✓ Promote and protect Certi-label™ products;
- ✓ Provide customers CSSB literature and limited warranty information prior to installation;
- ✓ Promptly answer all customer inquiries and complaints; and
- ✓ Promptly respond to CSSB requests.

Important Disclaimer:

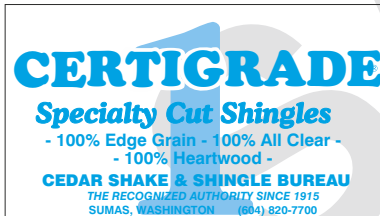
Disclaimer: This Manufacturer's Lifetime Limited Warranty is provided solely by the CSSB member that manufactured the product covered by such Limited Warranty. This CSSB member-manufacturer is solely obligated by the terms of such Limited Warranty. By submitting this Manufacturer's Lifetime Limited Warranty, you acknowledge and agree that the CSSB is not a party to specific roofing or other contracts of its members, including any contracts you enter into with your customers or another CSSB member, and that the CSSB has no obligation or liability to anyone, including you and your customers, in connection with such Limited Warranty. Customer referrals to CSSB members are provided as a courtesy only, and the referral information provided is subject to the disclaimer posted at www.cedarbureau.org. Make sure you follow all installation guidelines, including proper fastener and underlayment/membrane product choices. Incorrect installation techniques are not covered under the Limited Warranty.

Label Samples: These are samples of Certi-labels™ shown as guidance only. If job site labels do not have the “Certi” brand on ALL labels then the project does not qualify for this Limited Warranty.

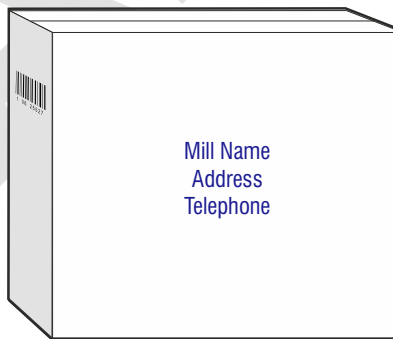
PRODUCT LABEL SAMPLES (not shown to scale):



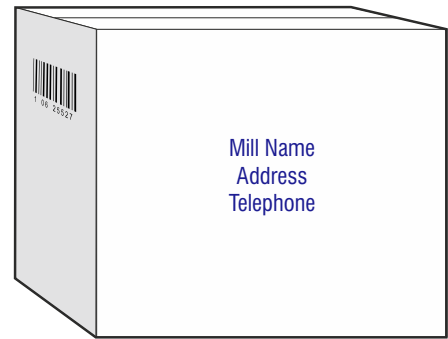
Sidewall product carton sample (not shown to scale):



Look for the Certi-label™ on the carton.



Half Carton



Full Carton

TREATMENT LABEL SAMPLES (not shown to scale):



All labels submitted must be original - no photocopies or scans will be accepted. To qualify for coverage under this Limited Warranty, all products (field, hip & ridge and starter) used in the installation must be Certi-label™ products. No partial project coverage is offered.



MANUFACTURER'S LIFETIME LIMITED WARRANTY (The "Limited Warranty")

Offered by Member Manufacturers of the Cedar Shake and Shingle Bureau
Only available when installed by CSSB Member Contractor/Installers ("MCI")

Homeowners PLEASE READ
submission requirements before approving your roofing contract.

PRODUCTS, PERSONS, AND TIME PERIOD COVERED

This Limited Warranty covers the products produced by the member manufacturer(s) of the CSSB (the "**Manufacturer**") disclosed on the product labels that the original home builder/owner (the "**Original Owner**") received with the Premium and Number One Grade Certi-label™ products: Certi-Split®, Certi-Sawn®, Certigrade® and Certi-Ridge® products purchased by the Original Owner (collectively, the "**Warranted Products**"). This Limited Warranty is extended only to the Original Owner and, subject to the limitation on transfer set forth in this Limited Warranty, the Permitted

Transferee (as defined herein). This Limited Warranty only applies to Warranted Products that are installed after August 1, 2016, and is only valid for Certi-label™ products applied by a MCI on roofs of 4/12 slope or steeper, or exterior walls. In addition, the field, ridge and starter products used for such roofs must ALL be Certi-label™ brand products.

This Limited Warranty shall be valid beginning on the date installation of the Warranted Product is completed (the "Installation Date").



WARRANTY PROVIDER

This Limited Warranty is provided solely by the Manufacturer, and **the Manufacturer is solely responsible** for any and all liability or obligations relating to this Limited Warranty and to the Warrantied Products (the **"Limited Warranty Obligations"**).

THE CSSB HAS BEEN RETAINED BY THE MANUFACTURER SOLELY TO PROVIDE CERTAIN ADMINISTRATION SERVICES RELATED TO THIS LIMITED WARRANTY, INCLUDING RECEIVING THE REGISTRATION PACKAGE, ANY CORRESPONDENCE RELATING TO THIS LIMITED WARRANTY, AND THE TRANSFER FEE. THE CSSB IS NOT RESPONSIBLE OR LIABLE FOR ANY OBLIGATIONS OF THIS LIMITED WARRANTY, INCLUDING BUT NOT LIMITED TO, THE LIMITED WARRANTY OBLIGATIONS, OR FOR ANY PRODUCT STANDARDS DEVELOPED OR ADOPTED BY THE CSSB OR APPLIED OR USED BY THE MANUFACTURER. THE ORIGINAL OWNER AND ANY PERMITTED TRANSFEREE SHALL HAVE NO RIGHT OR RECOURSE AGAINST THE CSSB FOR ANY REASON RELATING TO THE WARRANTIED PRODUCTS, INCLUDING WITHOUT LIMITATION, FOR THE LIMITED WARRANTY OBLIGATIONS. THE ORIGINAL OWNER AND ANY PERMITTED TRANSFEREE HEREBY RELEASE THE CSSB FROM ANY AND ALL LIABILITY, WHETHER PAST, PRESENT OR FUTURE, WITH RESPECT TO THE WARRANTIED PRODUCTS, INCLUDING WITHOUT LIMITATION, WITH RESPECT TO THE INSTALLATION OF THE WARRANTIED PRODUCTS, AND ANY PRODUCT STANDARDS DEVELOPED OR ADOPTED BY THE CSSB.

CLAIM PROCEDURE

To make a claim under this Limited Warranty, the Original Owner or Permitted Transferee must, within thirty (30) days after discovery of the alleged defect to which the claim relates, send a written description of the claim along with copies of the warranty registration card and registration confirmation letter to the CSSB, which will process the documentation on behalf of the Manufacturer.

Submit claims to: PO Box 1178, Sumas, WA 98295-1178

The Manufacturer reserves the right to have its representative inspect all Warrantied Products that are claimed to be defective under the terms and conditions of this Limited Warranty. Any alteration, removal, or repair of Warrantied Products claimed to be defective prior to resolution of the claim will bar any right to seek relief under this Limited Warranty.

TERMS OF LIMITED WARRANTY

Subject to the limitations and exclusions set forth in this Limited Warranty, the Manufacturer warrants that:

- 1) The Warrantied Products have been inspected, graded, and labeled under the CSSB's inspection and certification program in accordance with applicable CSSB standards;
and
- 2) For the Limited Warranty Period, the Warrantied Products will remain free from leaks caused by a product defect proscribed under the official grading standards used in the CSSB's inspection and certification program (each a **"Warrantied Product Defect"**).



REMEDIES

If a Warranted Product leaks within the Limited Warranty Period due to a Warranted Product Defect, upon receiving a bona fide Limited Warranty claim, the Manufacturer will, at its sole election and subject to the limitations and exclusions set forth below, either:

- 1) furnish replacement shakes or shingles for the Warranted Product that is defective, or
- 2) refund the pro rata portion (the **"Pro Rata Refund"**) of the amount that the Original Owner paid for the purchase and installation of the Warranted Product that is defective (the **"Purchase/Installation Price"**).

THE REMEDIES SET OUT IN 1) AND 2) ABOVE ARE THE EXCLUSIVE REMEDIES AVAILABLE TO THE ORIGINAL OWNER OR PERMITTED TRANSFEREE UNDER THIS LIMITED WARRANTY.

In the case of a Pro Rata Refund pursuant to this Limited Warranty, the amount of the Pro Rata Refund shall be determined by multiplying the Original Owner's Purchase/Installation Price (excluding any expenditures for additional labor or materials, such as tear-off (product removal) costs or the cost of installing, repairing, or replacing venting, metal work, flashings, underlayments, fasteners or related materials) by a multiplication factor (the **"Factor"**).

The Factor shall be determined by: (i) subtracting the total number of months from the Installation Date to the date that the Original Owner or Permitted Transferee submits the warranty claim, up to a maximum of three hundred (300) months, from three hundred (300) (the **"Remainder"**); and (ii) dividing the

Remainder by three hundred (300); provided, however, that the Factor shall be a minimum of ten (10) percent.

In the case of furnishing replacement shakes or shingles pursuant to this Limited Warranty, the Manufacturer shall be responsible only for the retail cost of replacement shakes or shingles up to the amount of the Pro Rata Refund.

The Original Owner or Permitted Transferee shall be responsible for (i) any costs of replacement shakes or shingles over and above the amount of the Pro Rata Refund and all installation costs; (ii) any additional expenditures for labor or materials such as tear-off (product removal) costs; (iii) the costs of installing, repairing or replacing venting, metal work, flashings, underlayments, fasteners or related materials; and (iv) any and all other damage or loss.

Reminder: Ensure you
submit all required
product labels and
documentation



LIMITATIONS AND EXCLUSIONS

This Limited Warranty shall not be valid unless each and every bundle of shakes or shingles applied to the Original Owner's roof or exterior wall is a Warrantied Product, namely that each bundle carries a CSSB Premium or Number One Grade Certi-Split®, Certi-Sawn®, Certigrade®, or Certi-Ridge® label. This Limited Warranty shall not apply to cedar shakes or shingles installed in Alabama, Delaware, Florida, Georgia, Hawaii, Kentucky, Louisiana, Maryland, Mississippi, North Carolina, South Carolina, Texas (in the counties of Angelina, Austin, Brazos, Chambers, Fort Bend, Galveston, Grimes, Hardin, Harris, Jasper, Jefferson, Orange, Liberty, Montgomery, Newton, Polk, Sabine, San Augustine, San Jacinto, Trinity, Tyler, Walker, Waller, and Washington), Virginia and West Virginia unless such shakes or shingles are Certi-Last® pressure impregnated preservative treated cedar shakes and shingles or Certi-Guard® pressure impregnated fire retardant treated cedar shakes and shingles; provided, however, that Certi-Last® preservative treatments and Certi-Guard® fire retardant treatments are warranted solely by the treatment company disclosed on the product label, and not by the Manufacturer. Contact the treatment company for details. Installations governed by the Florida Home Warranty Association Act are not covered by this Limited Warranty. This Limited Warranty does not cover any defects other than Warrantied Product Defects on Warrantied Products from the Manufacturer. Items, conditions, defects and Warrantied Product failures not covered by and excluded from this Limited Warranty include, but are not limited to, the following:

Improper installation. All Warrantied Product installed by a MCI comes with a workmanship guarantee issued by the MCI that is separate from this Limited Warranty;

Warrantied Product failure or damage caused by (i) improper initial installation, (ii) installation not performed by a MCI, or (iii) installation or application not in accordance with the specifications of the CSSB's New Roof Construction Manual or Exterior & Interior Wall Manual or with high humidity requirements. Improper installation includes the use of incorrect fasteners. Check with the Manufacturer (and the treatment company if Certi-Last® or Certi-Guard® treated Warrantied Product is used) for acceptable fastener specifications (refer to CSSB's website for current details);

Tear-off and Other Costs. Tear-off (product removal) costs, or the costs of installing, repairing or replacing venting, metal work, flashings, underlayments, fasteners, or related materials;

Unapproved Installation. Warrantied Products that are not installed by a MCI or are not installed on walls or roofs of 4/12 slope or steeper in accordance with the specifications of the CSSB;

Unapproved Use. Warrantied Products that are used for any purpose other than roofing or exterior wall siding;

Extended Risks. Warrantied Product failure or damage caused by hurricane, tornado, hail, lightning, flood, fire, explosion, mudslide, earthquake, volcanic eruption, falling objects, aircraft, vehicles, accidents, riot, civil commotion, war, or Acts of God;

Failure Caused by Other Conditions. Warrantied Product failure or damage caused by settling of the



WARRANTIED PRODUCTS OR ANY UNDERTAKINGS, ACTS OR OMISSIONS RELATING THERETO, AND (C) ALL CONSEQUENTIAL, INCIDENTAL, SPECIAL AND CONTINGENT DAMAGES WHATSOEVER. THE MANUFACTURER ALSO SPECIFICALLY DISCLAIMS ANY LIABILITY FOR PROPERTY OR PERSONAL INJURY DAMAGES (INCLUDING DAMAGES TO THE BUILDING OR ITS CONTENTS, OCCUPANTS OR INSTALLERS), PENALTIES, SPECIAL OR PUNITIVE DAMAGES, DAMAGES FOR LOST PROFITS OR REVENUES, LOSS OF USE, COST OF CAPITAL, COST OF SUBSTITUTE GOODS, FACILITIES OR SERVICES, DOWNTIME, SHUT-DOWN OR SLOW-DOWN COSTS, AND/OR ANY OTHER TYPES OF ECONOMIC LOSS.

IN NO EVENT SHALL THE MANUFACTURER'S TOTAL LIABILITY UNDER THIS LIMITED WARRANTY EXCEED THE TOTAL AMOUNT PAID BY THE ORIGINAL OWNER FOR PURCHASE AND INSTALLATION OF THE WARRANTIED PRODUCTS. SOME AREAS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE EXCLUSIONS AND LIMITATIONS SET FORTH IN THIS LIMITED WARRANTY WILL APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW. THIS LIMITED WARRANTY GIVES THE ORIGINAL OWNER AND PERMITTED TRANSFEREE SPECIFIC LEGAL RIGHTS, AND OTHER RIGHTS MAY EXIST WHICH VARY FROM STATE TO STATE IN THE UNITED STATES, AND PROVINCE/TERRITORY TO PROVINCE/TERRITORY IN CANADA. THE LIMITED WARRANTIES, THE WARRANTY DISCLAIMERS, AND THE LIMITATION OF LIABILITY SET

FORTH IN THIS LIMITED WARRANTY SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES AND/OR FAILURE OF THE ESSENTIAL PURPOSE OF THIS LIMITED WARRANTY OR OF ANY OF THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY. THE EXCLUSIONS AND LIMITATIONS SET FORTH IN THIS LIMITED WARRANTY WILL APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW.

ENTIRE LIMITED WARRANTY

This Limited Warranty sets forth the entire warranty obligation of the Manufacturer with respect to the Warrantied Products and may not be altered by any CSSB representative or independent wholesaler, distributor, broker, retailer, dealer, roofing contractor, building contractor, care and maintenance contractor, representative, or any other person/company. Of course, any other person or company is free to offer its own independent warranty or limited warranty covering the same Warrantied Products.

Reminder: Ensure you submit all required product labels and documentation



HOW TO REGISTER THE MANUFACTURER'S LIFETIME LIMITED WARRANTY

MANUFACTURER'S LIFETIME LIMITED WARRANTY REGISTRATION PACKAGE CHECKLIST
(enclose ALL of the following items, #1-#5):

- 1) Three original product bundle labels, either Premium Grade or Number One grade, one each of field, starter and hip & ridge. (Number Two grade Certi-label™ product FOR STARTER COURSE ONLY is acceptable).
- 2) Three original treatment labels (if treated product was installed).
- 3) Roofing contract with homeowner that shows Certi-label™ products specified and selected.
- 4) Distributor's invoice showing number of squares and cost of Certi-label™ products (can be sent in separately by MCI).
- 5) Completed registration card (full page) including all signatures.

IMPORTANT:

Failure to submit correct paperwork and labels within 30 days of installation completion will result in processing delays and potential denial of Limited Warranty. A 9" x 12" envelope is recommended to ensure ample room for items #1 - #5.



HOW TO TRANSFER YOUR MANUFACTURER'S LIFETIME LIMITED WARRANTY

IMPORTANT:

Failure to submit the correct paperwork in accordance with the checklist and instructions below will result in processing delays and potential denial of a Limited Warranty transfer.

MANUFACTURER'S LIFETIME LIMITED WARRANTY TRANSFER PACKAGE CHECKLIST:

- 1) Real estate transfer of title paperwork showing both former owners' and new owners' names.
- 2) \$25 US transfer fee made payable to the "Cedar Shake & Shingle Bureau".
- 3) Completed transfer card including all signatures (Original Owner will be mailed a transfer card with their registration confirmation letter).

LIMITATION ON TRANSFER: This Limited Warranty may be transferred by the Original Owner to any other person or entity (the "Permitted Transferee") a total of one (1) time, provided that the Original Owner submits the paperwork on the checklist above and payment of the transfer fee of \$25 (US funds) to the CSSB within seven (7) years after the original Installation Date of the Warrantied Products as defined in this Limited Warranty. In the event of such a transfer, any provision or requirement of this Limited Warranty that applies or refers to the Original Owner shall become applicable to the Permitted Transferee.

MANUFACTURER'S LIFETIME LIMITED WARRANTY REGISTRATION CARD

Failure to submit proper labels and paperwork voids Limited Warranty offer and will result in registration denial.
HOMEOWNERS PLEASE READ submission requirements before approving your roofing contract.

Homeowner's name _____

Phone () _____ Email: _____

Installation address

City _____ State/Province _____

Zip Code/Postal Code _____ Country _____

Member Contractor/Installer Company Name:

Phone () _____ Email: _____

Address

City _____ State/Province _____

Zip Code/Postal Code _____ Country _____

Number of squares _____ Date of completed installation _____

VERIFICATION STATEMENTS AND ACKNOWLEDGEMENT SIGNATURES

I received, read, understand and agree to the terms of this Limited Warranty.

I understand and agree that the CSSB is not in any way liable or obligated with respect to this Limited Warranty or the Warrantied Products.

I also understand and agree that this Limited Warranty is offered by the Manufacturer of the Certi-label™ Warrantied Products and not by the CSSB.

MCI has advised me that proper installation techniques were used, including correct fasteners and underlayment/membrane products. I acknowledge that MCI is solely responsible for its workmanship and for my contract with MCI. The CSSB is not a party to the roofing contract for this job. I further acknowledge that MCI is an independent contractor and not an agent of the CSSB. Neither MCI nor the CSSB are an agent of the other.

Original Homeowner's signature _____

Date Signed _____

Member Contractor/Installer's signature _____

Date Signed _____

Submit ALL REQUIRED LABELS AND DOCUMENTS to:
Warranty Administration Department, PO Box 1178, Sumas, WA 98295-1178

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building foundation, warping, distortion, failure of the roof deck or walls, or damage caused by venting, metal work, flashings, underlayment fasteners, or other materials used in the installation or application of the Warrantied Product on the roof or exterior walls;

Neglect. Warrantied Product failure or damage caused by neglect, misuse or abuse;

Improper Handling. Warrantied Product failure or damage caused by improper handling, shipment or storage;

Improper Maintenance. Warrantied Product failure or damage caused by improper buildup of moss, leaves, needles, branches or other debris, or improper upkeep and maintenance;

Insects or Animals. Warrantied Product failure or damage caused by insects or animals;

Improper Ventilation or Drainage. Warrantied Product failure or damage caused by improper ventilation or roof drainage that is not in accordance with FHA or CSSB standards;

Modifications. Warrantied Product failure or damage caused by repairs or alterations to the roof or walls after original installation;

Wood Treatments, Paints or Coatings. Warrantied Product failure or damage caused by wood treatments, paints, coatings or other solutions;

Improper Documentation. Incomplete or unclear warranty claim paperwork and/or label submission not in accordance with this Limited Warranty; and

Factors Beyond the Manufacturer's Control. Warrantied Product failure or damage, as determined by the

Manufacturer, in its sole discretion, caused by factors that are beyond the control of the Manufacturer. The serviceable life of a cedar shake or shingle is affected by multiple factors beyond the Manufacturer's control, such as climate index, quality of installation, maintenance, normal wear and tear, ventilation, and the type and quality of underlayments. The Manufacturer assumes no responsibility for product failure or damage caused by any such factor.

DISCLAIMER AND LIMITATION OF LIABILITY. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER REPRESENTATIONS, WARRANTIES, GUARANTEES AND CONDITIONS, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, AND WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE MANUFACTURER EXPRESSLY DISCLAIMS AND EXCLUDES ANY IMPLIED WARRANTY OF MERCHANTABILITY, MERCHANTABILITY, DURABILITY OR FITNESS FOR PURPOSE (INCLUDING FITNESS FOR A PARTICULAR PURPOSE); WARRANTIES ARISING FROM USAGE OF TRADE OR COURSE OF DEALING; AND ANY AND ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THIRD PARTY PRODUCTS.

THE MANUFACTURER SHALL NOT BE SUBJECT TO AND IT EXPRESSLY DISCLAIMS:

(A) ANY OBLIGATIONS OR LIABILITIES ARISING OUT OF BREACH OF CONTRACT OR OF WARRANTY EXCEPT AS OTHERWISE SET FORTH IN THIS LIMITED WARRANTY,

(B) ANY OBLIGATIONS WHATSOEVER ARISING FROM TORT CLAIMS (INCLUDING NEGLIGENCE AND STRICT LIABILITY) OR ARISING UNDER OTHER THEORIES OF LAW WITH RESPECT TO THE



The CSSB administers this Limited Warranty on behalf of the Manufacturer.
Please follow the Limited Warranty registration procedure outlined herein.

Wait! Have you enclosed items #1 - #5
listed on page #9?
Failure to submit complete documentation
will delay processing and may result
in registration denial.

Submit ALL REQUIRED LABELS AND DOCUMENTS to:
Warranty Administration Department
PO Box 1178, Sumas, WA 98295-1178

Questions? Contact the Administrator:

TEL: 604-820-7700 www.cedarbureau.org
FAX: 604-820-0266 info@cedarbureau.com